



DuGood
Federal Credit Union

2018

ANNUAL REPORT

www.dugood.org

Report of the Chairman and President

On behalf of the Board of Directors, management, and staff, we'd like to welcome you to our 57th Annual Membership Meeting of DuGood Federal Credit Union. We thank you for your continued support of the credit union and for allowing us to achieve another successful year in 2018.

New Products and Accomplishments

- Created a new member profile to empower employees to better serve members.
- Implemented a Texting Fraud Detection Service to help protect members' accounts with debit cards.
- Opened a 24/7 Debit Card Help Desk.
- Implemented Money Management, an online banking tool that helps keep up with finances, budgets and spending.
- Introduced EZ Mortgage App, which streamlines the application process and allows members to apply for home loans directly from a phone or tablet, and be pre-qualified in one day.
- Expanded our field of membership to include Tyler, Newton, Liberty, and Chambers counties.
- Implemented Advantage Checking with benefits that include Identity Theft Protection, Cell Phone Protection, 24/7 Roadside Assistance, and much more!

Community Events and Sponsorships

- Contributed over \$93,000 to local charities, schools, and community events.
- Awarded over \$5,500 in scholarships.
- Volunteered over 1,322 hours.
- Participated in 81 events.
- Taught financial literacy to youth groups and students.
- Sponsored charitable events for:
 - American Cancer Society
 - The Arc of Greater Beaumont
 - Boys' Haven
 - Buckner Family Services
 - Children's Miracle Network
 - Garth House
 - Harbor Hospice
 - Julie Rogers Gift of Life
 - Some Other Place



Jada Kelley
President/CEO



Larry Ducharme
Chairman

Leo Begnaud
Vice Chairman

Dieter Schulz
Treasurer

Terry Early
Sylvia Root
Secretary

Dan Harrington
Membership Officer

Directors
Don Albanese
Wayne Dionne
Steve Graffagnino
Thomas Jordan



Report of the Treasurer

For Year Ending December 31, 2018

Asset Growth

Dollars in Thousands

2018	\$326,654
2017	\$333,483
2016	\$275,230
2015	\$259,564

Share Growth

Dollars in Thousands

2018	\$285,731
2017	\$294,518
2016	\$239,252
2015	\$226,208

Loan Growth

Dollars in Thousands

2018	\$198,223
2017	\$183,793
2016	\$173,019
2015	\$157,590

Assets

	2018	2017
Loans to Members	\$ 198,222,693	\$ 183,792,520
Loan Loss	(1,044,115)	(849,090)
Cash & Equivalents	26,540,436	54,416,326
Investments	82,481,315	76,464,258
Land & Building	6,137,121	6,357,387
Furniture & Equipment	1,367,384	1,279,484
Other Assets	12,949,115	12,021,898
Total Assets	\$326,653,949	\$333,482,783

Liabilities

\$ 2,177,063 \$ 3,339,409

Member Equities

Member Shares	\$ 285,731,259	\$ 294,518,037
Regular Reserves	3,722,003	3,722,003
Undivided Earnings	35,023,624	31,903,334
Total Liabilities & Equity	\$326,653,949	\$333,482,783

Income

Income from Loans	\$ 8,421,108	\$ 8,068,365
Income on Investments	2,269,774	1,124,984
All Other Income	5,808,427	5,172,708
Total Gross Income	16,499,309	14,366,057
Less Operating Expenses	12,021,738	11,271,959
Net Income Before Dividends	4,477,571	3,094,097
Less Dividend Expense	1,357,282	981,670
Net Income	\$ 3,120,289	\$ 2,112,427

	Growth	Percent	Balance
Assets	\$ -6,828,834	-0.02%	\$ 326,653,949
Shares	\$ -8,786,778	-0.03%	\$ 285,731,259
Loans	\$ 14,430,173	7.9%	\$ 198,222,693
Capital	\$ 3,120,290	8.8%	\$ 38,745,627

Dieter Schulz
Treasurer

Report of the Supervisory Committee

The primary goal of our credit union is to serve our membership and meet their needs. The Supervisory Committee has observed the Board of Directors, our CEO, management, and staff as they continually work together to accomplish this goal. The four members and two assistants of the Supervisory Committee are appointed by the board, but they must operate separately from the board in order to accomplish their tasks and be effective.

- Each branch has unannounced quarterly audits, which include one teller drawer, vault drawer, travel money cards, gift cards, instant issue debit cards, and open and closing logs.
- Audit expenditures of the credit union for proper approval and payment.
- Review monthly bank reconciliations.
- Check allowance for loan loss vs. general ledger.
- File Maintenance Reports reviewed include: Member Data Change Report, Loan Data Change Report, Monthly Suspect Kite Report, Daily Override Report, Loans to One Borrower Report, and Check Register.
- Engaged the CPA firm of Walthen, DeShong & Junker to audit the credit union books.

I would like to acknowledge these individuals who have given so much of their time to volunteer and serve on your Supervisory Committee:

- Louis Saldana, 12 years
- Van Thigpen, 5 years
- Paul Hussey, 4 years
- Stephen Jordan, 2 years
- Thomas Jordan, Assistant, 5 years
- Sylvia Root, Assistant, 7 years

Our committee thanks our Accounting Vice President, Kelly Harrison, internal auditor Katie Gripp, the branch managers, and employees for your assistance and cooperation in helping us fulfill our responsibilities in performing our audits.

It has been my pleasure to serve as Chairman of your Supervisory Committee.

Van Thigpen
Supervisory Committee Chairman

